



National Electric Power Regulatory Authority

Islamic Republic of Pakistan

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Registrar

No. NEPRA/DG(CAD)/TCD-12 /9718-20

February 24, 2021

Chief Executive Officer
Islamabad Electric Supply Company (IESCO)
Street No. 40, G-7/4,
Islamabad.

MOST IMMEDIATE

Subject: - **COMPLAINT AGAINST BAHRIA TOWN PRIVATE LIMITED (BTPL)**
REGARDING CHARGING OF HIGHER TARIFF
BTPL-02/02/2021

NEPRA is in receipt of numerous complaints from the residents of Bahria Town Rawalpindi / Islamabad. The complaint has been registered and allotted case No. BTPL-02/02/2021.

2. Please be informed that IESCO was informed about the cancellation of Distribution License of Bahria Town Private Limited (BTPL) vide letter dated October 20, 2020 and was directed to initiate the process of handing / taking over of electrical network of BTPL and also to enter into an O&M agreement with BTPL in accordance with provisions of NEPRA (Supply of Electric Power) Regulations, 2015. The Authority vide its determination dated December 15, 2020 extended the service territory of IESCO to include the area previously served by BTPL thereby declaring the residents / occupants of BTPL Rawalpindi / Islamabad as consumers of IESCO. IESCO was also directed vide NEPRA's letter No. NEPRA/DG(Lic)/LAD-02//4845-49, dated January 29, 2021 to complete the process of handing / taking over of electrical network of BTPL immediately and execute an O&M agreement with BTPL and send the same to the Authority for approval within seven (07) days. However, there was no response from IESCO despite lapse of a considerable time period. Meanwhile, due to delay on part of IESCO, BTPL has started charging extra amount @ Rs. 4.00/- per unit. Further, distribution of electricity by BTPL in Bahria Enclave Islamabad in the service territory of IESCO is illegal.

3. Foregoing in view, CEO IESCO is directed to update on the directions of the Authority with respect to taking over of the Distribution System of BTPL and executing an O&M agreement with BTPL without any further delay. In case of non-receipt of response from IESCO; legal proceedings will be initiated against IESCO under the NEPRA Act and other enabling rules and regulations.

24/2/21
(Iftikhar Ali Khan)
Director
Registrar Office

Copy: -

1. C.E / Customer Services Director
Islamabad Electric Supply Company (IESCO)
Street No. 40, G-7/4, Islamabad
2. Chief Executive Officer
Bahria Town Private Limited (BTPL)
Corporate Office, Phase-II, Bahria Town, Rawalpindi.